

The Hearing and Speech Foundation Privacy Statement

March 1, 2026

The Hearing and Speech Foundation (HSF), a 501(c)(3) non-profit organization, is committed to protecting the privacy of our clients, donors, and website visitors. This Privacy Policy explains how we collect, use, disclose, and safeguard your information when you visit our website, submit client applications for services, or make donations through our online platform.

Information We Collect

We may collect personal information from you in various ways, including when you:

- Apply for services through our client application form
- Make a donation to support our mission
- Subscribe to our newsletter or updates
- Contact us via email or other communication methods
- “Cookies and Analytics: Our website may use cookies and similar technologies, as well as third party analytics tools, to understand how visitors use our site and to improve our services. You can adjust your browser settings to refuse cookies or to alert you when cookies are being sent.”

The types of personal information we may collect include but are not limited to:

- Name, address, and contact information (email, phone number)
- Financial information for donations (e.g., credit card details, billing information)
- Health and personal details submitted through service applications
- Any other information you voluntarily provide through our website forms or communication channels

How We Use Your Information

The Hearing and Speech Foundation uses the information we collect for the following purposes:

- To review and process client applications for services
- To process and acknowledge donations, and to provide you with donation receipts
- To communicate with you about our services, events, and updates
- To maintain our donor records and manage fundraising efforts
- To improve our website and user experience

We will never sell, rent, or share your personal information with third parties for marketing purposes.

Information Sharing and Disclosure

We may share your personal information in the following circumstances:

- **Service Providers:** We may share your information with trusted third-party service providers who assist us in operating our website, processing donations, or providing our services. These parties are bound by confidentiality agreements and are prohibited from using your personal information for any purpose other than to provide services on our behalf.
- **Legal Requirements:** We may disclose your information if required to do so by law or in response to valid requests by public authorities.

Security

HSF takes reasonable precautions to protect the personal information you provide against unauthorized access, disclosure, or misuse. However, please be aware that no method of internet transmission or electronic storage is 100% secure. “Data Retention: We retain personal information only for as long as necessary to fulfill the purposes described in this Privacy Policy and to comply with legal, accounting, or reporting requirements. When information is no longer needed, we will delete or de-identify it.”

Donor Privacy

We are committed to respecting the privacy of our donors. When you make a donation, we collect personal information necessary to process your donation and send you a receipt. We will not sell, trade, or share our donors' personal information with any other entity. “We may recognize donors by name in publications or online unless you request to remain anonymous. Donors may opt out of public recognition or future communications at any time by contacting us.”

Your Choices

You have the right to:

- Access, correct, or request deletion of your personal information
- Opt-out of receiving marketing or promotional communications from us
- Limit the use of certain personal information (subject to applicable laws)

To exercise any of these rights, please contact us at the address below.

Changes to This Privacy Policy

HSF reserves the right to update or modify this Privacy Policy at any time. Any changes will be posted on this page with the updated effective date.

Contact Us

If you have any questions or concerns about this Privacy Policy or our handling of your personal information, please contact us at:

The Hearing and Speech Foundation
1619 E. Broadway Ave.
Maryville, TN 37804
865-977-0981

By using our website, submitting a client application, or making a donation, you agree to the terms of this Privacy Policy.